

# MSK *Direct*

## EXCEPTIONAL CANCER CARE, SIMPLIFIED.



Memorial Sloan Kettering  
Cancer Center

UFTWF's dedicated toll-free line: **844-350-5034**

The United Federation of Teachers Welfare Fund (UFTWF) has partnered with Memorial Sloan Kettering Cancer Center (MSK) through **MSK *Direct*** – a program that offers guided **access to expert cancer treatment** for UFT members, retirees, and their family members. **MSK *Direct*** is a dedicated team that **helps people faced with cancer find the best possible care**. MSK is the world's oldest and largest private cancer center, devoting more than 130 years to top patient care and innovative research. **US News ranks MSK as the top hospital in the northeast for cancer care.**

No enrollment is necessary to utilize **MSK *Direct***. In addition, there are **no extra charges for MSK *Direct*** or the services they provide. **You will be responsible only for standard out of pocket costs** – including copays, deductibles, and coinsurance payments – for the services you receive from MSK. **MSK *Direct*** is a new and additional benefit that does not impact or change your other health benefits.

### **CONTACT MSK *DIRECT* IF YOU OR A FAMILY MEMBER:**

- Are told you have cancer, and would like to explore options for treatment at MSK
- Get results from a medical test or exam that may signal that you have cancer
- Are told by your doctor to schedule an appointment with an oncologist
- Would like a second opinion on a cancer diagnosis received from another doctor or hospital
- Are currently in cancer treatment at MSK or elsewhere, and would like to know your options

### **THE MSK *DIRECT* TEAM WILL:**

- Make an appointment for you at MSK, usually within two business days
- Help you gather your medical records for your first appointment
- Meet you at your first appointment to introduce you to the facility and your care team
- Continue to be a resource for you during your treatment at MSK

You can **access MSK *Direct* on the UFTWF's dedicated toll-free member line – 844-350-5034**, available Monday through Friday from 8:30 AM to 5:30 PM ET. If you call outside of these hours, an **MSK *Direct*** team member will return your call the next business day.

For general questions or more information, please visit the UFT Welfare Fund website at [uftwf.org](http://uftwf.org).