New York State Random Moment Time Study
Frequently Asked Questions

Beginning in April, the State of New York will implement a new, mandatory process applicable to the DOE and other school systems for Medicaid revenue recovery. This process supplements current reporting, and is designed to capture Medicaid revenue that might not otherwise be available to New York City and State under the current recovery mechanism.

This Will Help NY State and City:
The state indicates that this supplementary reporting process will result in additional federal Medicaid money flowing to New York City based on the experience of other states that use similar recovery methodology.

How Will It Work:
Under the new approach to calculating how DOE can maximize recovery from the Medicaid-In-Education program, the state must estimate the time school clinicians spend working directly with students. The method chosen by the state to arrive at this estimate is to randomly survey several thousand clinicians across the state (including some DOE clinicians) on a periodic basis to ask them to indicate whether or not they were providing direct services at a specified time on the preceding day. These data will then be aggregated to calculate an average that will be plugged into a formula for Medicaid reimbursement purposes. It is not necessary for clinicians to know the Medicaid status of the students they are serving at the time of the survey because only percentages will be used in the final calculations.

The DOE’s Participation is Mandated by the State:
As indicated above, this method has been approved by the federal government (they pay the Medicaid bill) and is mandated by the state (which must approve any reimbursements to the DOE.)

It Is Simple to Respond:
If you are surveyed you will be notified in an email to your DOE email account five days before the survey date saying "for this random minute time survey we will want to know what you are doing at (a specific minute of day) five days from now". That email will be followed by one 24 hours before and another 24 hours after the survey minute. All of those emails will direct you to the survey website. The survey website will ask the clinician or teacher if s/he was working at the specific minute. If the clinician or teacher says yes s/he must answer five additional questions regarding the survey minute: (i) who was with you, (ii) what were you doing, (iii) why were you doing it, (iv) was the activity regarding a Special Education student and (v) was the activity done pursuant to
the child’s IEP). Answers can be a few words each. It is important that you check your DOE email at least every three days to see if you are being selected for a survey minute.

**What Will The Survey Email Look Like:**
The survey email will come from an account from the domain PCGUS.com and have a subject line that says something like "Urgent, RMTS Time Sensitive Response Required". (RMTS stands for Random Moment Time Study)

**What Should You Do:**
Please monitor your DOE email at least every three days and, if you are selected for a survey, complete it.

**It Is Private:**
Answers to these questions will be aggregated; neither the NYC DOE nor the state will be able to see an individual clinician or teacher's response.

For more information on this process the state's contractor on this project has sent up a hotline at 1-866-912-2974 and email address (NYSSHSP@pcgus.com) for questions. You can also look at the state’s website about this project, [http://www.oms.nysed.gov/medicaid/CPEs/home.html](http://www.oms.nysed.gov/medicaid/CPEs/home.html).

Thank you in advance for your assistance in helping to obtain the resources necessary to ensure that all New York City students receive the critical related services they need to achieve their educational goals.