



Children's Mobile Crisis Team

Rapid Response Crisis Care



VNSNY's Children's Mobile Crisis Team (CMCT) provides rapid response crisis care for children, teens and their families who need:

- Crisis assessment
- Crisis stabilization
- Prevention planning
- Caregiver support

The VNSNY Crisis Team consists of licensed clinical staff with advanced degrees in counseling as well as family advocates.

Rapid response is available 24/7

CMCT is available 24 hours a day, 7 days a week to provide rapid responses and crisis management for children and adolescents in active crisis situations. A team will:

- Respond within two hours of receiving a crisis referral
- Provide crisis de-escalation
- Conduct a psychosocial assessment
- Initiate prevention planning
- Collaborate with existing services
- Coach caregivers on how to manage situations and prevent future crisis situations

Initial contact is done with NYC WELL by telephone and follow-up visits are conducted in the home.

Do you have a child or are you a family in need of our services?
Speak to a crisis counselor right now at NYC WELL: 1-888-692-9355

Who is a candidate for this program?

Children and teens, ages 0 to 17, residing or attending school in Brooklyn, Queens and the Bronx

When should you make a crisis call?

If a child is behaving in a threatening manner:

- Physical and/or verbal aggression
- Extreme acting out behavior
- Escalating disruptive behaviors with peers/faculty

If a child is experiencing a current psychiatric crisis:

- Bizarre behavior
- Disorganized thinking
- Extreme moods

If a child is displaying active symptoms of depression:

- Withdrawn
- Loss of appetite
- Making passive suicidal statements
- Showing signs of self harm
- Suspected victim or perpetrator of reported bullying

If a child has displayed any of the above symptoms in the last five (5) days, combined with truancy, for a minimum of five educational days.

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Bronx: 489-493 East 153rd St, Bronx, NY 10455 • **Phone:** 718-742-7106

Brooklyn: 1630 East 15th St, Brooklyn, NY 11229 • **Phone:** 718-840-4903

Queens: 75-20 Astoria Blvd, Jackson Heights, NY 11370 • **Phone:** 718-888-6663