

COVID-19 RESOURCES

- Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-ncov/>
- New York State: <https://coronavirus.health.ny.gov>
- New York City: <https://www1.nyc.gov/site/coronavirus/index.page>

HOW TO CONTACT THE FUND

The following emails are monitored Monday – Friday from 10am to 6pm:

- rxhelp@uftwf.org – For prescription drug assistance
- dentalhelp@uftwf.org – For dental assistance
- cobrahelp@uftwf.org – For COBRA assistance
- healthbenefithelp@uftwf.org – For assistance with any health benefit issue

Since the pandemic began, we have assisted 11,000+ members via email.

NYC UPDATE

- 2019 Medicare Part B reimbursements were distributed in April 2020.
- 2019 IRMAA reimbursements are scheduled to be issued by the end of October 2020.
- 2019 Medicare Part B differential reimbursements are scheduled to be issued by the end of March 2021.

How to contact NYC:

- healthbenefits@olr.nyc.gov – For inquiries and questions
- NYCRetireesHBP@emblemhealth.com – For forms and documents
- 800-467-2006 – PICA

ACCESSING MEDICAL ASSISTANCE WITH EMBELM HEALTH

- 24/7 Nurse Hotline: Speak to a licensed nurse around the clock for one-on-one counseling: 877-444-7988.
- Virtual Visits: Arrange to speak with AdvantageCare Physicians (646-680-4227) and BronxDocs (646-680-5200) medical providers via Zoom video conferencing.
- Teladoc: Provides 24/7 access to licensed doctors by phone or video. To get started with Teladoc, call 800-835-2362. *Teladoc is only available to those with pre-Medicare GHI-CBP, pre-Medicare HIP HMO, and retirees with HIP VIP.

ACCESSING IRMAA & Med B DIFFERENTIAL FORMS:

<https://www1.nyc.gov/site/olr/health/retiree/health-retiree-responsibilities-assistance.page>

- [IRMAA Medicare Part B Reimbursement Application \(for 2019, 2018 & 2017\)](#) - Reimbursement for 2019 will be issued in October 2020
- [2019 Medicare Part B Reimbursement Differential Request Form](#) - This payment will be issued during the first quarter of 2021