

# Updates on Special Education Recovery Services

Please review the information below and take appropriate action:

**Sharing General Information on Services with Families:** On September 27, the DOE sent an email to all families with an active email address in [NYC Schools Account \(NYCSA\)](#) regarding [Special Education Recovery Services](#). The emailed letter outlines general information around recovery services and invites families to a virtual information session on **October 5**. In order to reach all families, please share [this letter](#) (translated in all DOE-supported languages) with families who might not have access to email or NYCSA.

**Registration for Special Education Recovery Services in NYC Schools Account (NYCSA):** As announced in the September 10 edition of [Principals Digest](#), schools will follow the [Academic Recovery – Special Education Guidance](#) to plan for an afterschool and/or Saturday Special Education Recovery Services program for their school. Once the program is planned, case managers will begin contacting families to develop an individualized Special Education Recovery Services notice using a template that will be available in SESIS. Additional guidance regarding this process will be shared in the **October 5** edition of Principals Digest.

Please note that although registration for Special Education Recovery Services opened under “Forms,” as of October 1, parents should not register for Special Education Recovery Services through NYCSA until they receive their individualized notices from case managers.

For questions, email your BCO [administrator of special education \(ASE\)](#). Note that parents should be directed to the resources on the family-facing [NYCSA page](#) for support.

Note that this message contains a program or initiative announced as part of the [Academic Recovery Plan \(ARP\)](#), by Mayor Bill de Blasio and Chancellor Meisha Porter on July 9.