RS Adaptations for Blended and Remote Learning

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Introduction

This training guide provides step-by-step instructions to complete the Related Service Adaptations for Blended and Remote Learning document (RAD) for students with at least one related service recommended on their most recently finalized IEP. Following a conversation with the parent, this document will be completed for each related service recommended on the finalized IEP, and describes how the services will be provided remotely, including any changes to frequency, duration and/or location of services agreed upon in conference with the parent to accommodate blended and/or remote learning.

Note: This document is also completed for students who have recently moved to NYC from another U.S. state or territory and who’s finalized Comparable Service Plan includes at least one related service recommendation.

Completing the RS Adaptations for Blended and Remote Learning

1. Navigate to the student’s documents. From the Create New Document dropdown menu, select RS Adaptations for Blended and Remote Learning.

2. Click Go.

3. Enter a label/comment (optional) and click New.
4. **Change Contact Information** is preselected to *Primary Contact* and can be changed to *Secondary Contact*, if necessary.

5. **Check the box** to select the related service being discussed with the parent. Check multiple boxes when applicable.

**Conducting Parent Outreach**

Input from the parent must be sought in developing the *RS Adaptations for Blended and Remote Learning*.

6. To document parental outreach attempt(s):
   
   a. Enter **DATE/TIME**.
   
   b. Enter **PHONE NUMBER**.
   
   c. Check **Yes or No** to *Was the outreach successful?*
   
   d. Enter **NOTES** related to the outreach attempt.

7. Click **lookup** to select the staff contact.

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**Note:** If the parent’s preferred spoken language is a language other than English, a red message is displayed at the top of the page.

To complete this section, fill out the form below and click save above.

- The parent’s preferred spoken language is Spanish; parent outreach and consultation must be conducted in that language. Please consult with your school’s Language Access Coordinator (LAC) for assistance in arranging interpretation and document in the outreach notes below whether an interpreter was used. You may also visit the Translation & Interpretation Unit’s InfoHub for additional guidance.
- The Date will be automatically populated with the date this document is finalized.
**Note:** You must make three parental outreach attempts on at least two days before completing this document without parent consultation. All outreach attempts must be conducted in the parent’s preferred spoken language. If the parent’s preferred spoken language is other than English, a note should be included in the NOTES textbox of the outreach field explaining how the parent’s language needs were met. The user should indicate if the call was conducted in the parent’s language, if an interpreter was used, or if the parent communicates comfortably in English.

When an outreach attempt is successful, a confirmation paragraph will populate, including the date of the most recent successful outreach attempt. Select your preferred contact method (phone or email) from the dropdown menu and enter the contact information in the text field:

<table>
<thead>
<tr>
<th>DATE/TIME</th>
<th>PHONE NUMBER</th>
<th>Was the outreach successful?</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Outreach</td>
<td>09/09/2020 9:00 AM</td>
<td>5555555555</td>
<td>Yes</td>
</tr>
</tbody>
</table>

As we discussed on September 9, 2020, I will be providing the IEP recommended service(s) listed below. This document describes how this service will be adapted for the learning environments available this fall. Please feel free to contact me if you have any questions or concerns. The best way to reach me is by phone at 718-555-5555. Please note that, except in the case of urgent matters, it may take me a day or two to get back to you as I am in therapy sessions with students for most of the day.

I look forward to partnering with you and working towards a successful school year!

If an outreach attempt is not successful, an additional row(s) will display to document additional outreach attempt(s):

<table>
<thead>
<tr>
<th>DATE/TIME</th>
<th>PHONE NUMBER</th>
<th>Was the outreach successful?</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd Outreach</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

After three unsuccessful attempts, you have the option to log additional attempts (if needed) and the following paragraph will display, as shown in the image below:

<table>
<thead>
<tr>
<th>DATE/TIME</th>
<th>PHONE NUMBER</th>
<th>Was the outreach successful?</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>3rd Outreach</td>
<td>09/14/2020 2:00 PM</td>
<td>5555555555</td>
<td>Yes</td>
</tr>
</tbody>
</table>

I will be providing the IEP recommended service(s) listed below. This document describes how this service will be adapted for the learning environments available this fall. Please feel free to contact me if you have any questions or concerns. The best way to reach me is by phone at 718-099-0021. Please note that, except in the case of urgent matters, it may take me a day or two to get back to you as I am in therapy sessions with students for most of the day.

I look forward to partnering with you and working towards a successful school year!
Documenting Service Delivery

8. The Student Information section prepopulates with information from the student’s profile and/or most recent finalized IEP for any related services checked at the top of the form. The English Language Learner Status prepopulates with information from the student’s profile, if available. If not available, the field becomes editable. The Disability Classification populates from the latest finalized IEP, and is not editable.

9. If outreach to the parent was successful, enter the FREQUENCY, DURATION, and LOCATION to reflect the blended and/or remote service delivery.

**Note:** The FREQUENCY and DURATION fields are only editable when there is at least one successful outreach attempt documented.

When In Person or Combination of In-Person & Remote Therapy or Counseling is selected for LOCATION, additional location information is required. If a change is made to the FREQUENCY and/or DURATION, a WARNING message is displayed. The paragraph related to parent outreach is also updated at the top of the form to explain that the frequency and/or duration of the child’s service has changed.

**WARNING:** The entry you have made changes the frequency and/or duration of the recommended service. DOE policy regarding Provision of Related Services During Blended Learning states that related service IEP recommendations will be offered in full to the greatest extent possible. If the change was requested by the parent, please note the reason below. If you are making the change for any other reason, consult with your supervisor before finalizing this document.

As we discussed on September 16, 2020, I will be providing the IEP recommended service(s) listed below. This document describes how this service will be adapted for the learning environments available this fall. Please feel free to contact me if you have any questions or concerns. The best way to reach me is by phone at 718-565-5655. Please note that, except in the case of urgent matters, it may take me a day or two to get back to you as I am in therapy sessions with students for most of the day. Please note that the frequency and/or duration of your child’s services have changed, as we discussed. You may change this decision and request the frequency and duration of service as recommended on the IEP at any time, please call me to make this request.
10. Enter additional details on your implementation of the service, as needed.

11. Click **Save, Done Editing**.

12. Click the **guided message** to finalize the document.

**Note:** You may also finalize the document from the **Set Document** dropdown menu by selecting **Status from Draft to Final**.

13. Click **Accept**.

14. Click **OK**.
Sending/Printing the RS Adaptations for Blended and Remote Learning

1. Click **Send/Print Letter**.

2. Click **OK** to record the event.

3. Enter **Event Description** and any other relevant/necessary information.

4. Click **Accept/Print** and send the document to the parent.

**Note:** If the parent has agreed to receive communications related to the IEP via email, the document may be saved as a PDF and emailed to the parent using email encryption. You may find instructions on Saving a SESIS document as a PDF file on the SESIS InfoHub.